



HOUSE OF MERCY

Executive Order 63

Frequently Asked Questions

The below is just a sampling of FAQs that apply to House of Mercy. For more information, visit the <https://www.virginia.gov/coronavirus/eo63/faq/>

In what locations must I wear a face covering?

Face coverings must be worn in the following locations:

- Inside essential and **non-essential brick and mortar retail establishments**
- Inside personal care and personal grooming establishments
- Inside places where people congregate, including places of worship, waiting rooms, and libraries
- Inside food and beverage establishments, except when eating or drinking
- When utilizing public transportation, as well as when in any waiting or congregating areas associated with boarding public transportation
- When accessing state or local government services
- All employment settings where physical distancing cannot be maintained for more than 10 minutes

Can a business turn me away if I don't have a face covering?

Yes. Businesses may not allow you to enter an establishment where a face covering is required in order to keep other customers and employees safe.

I have asthma. Am I required to wear a face covering?

Nothing in this order shall prevent an individual with a medical condition that prevents them from wearing a face covering from seeking services, including medical care. **In non-essential establishments** where face coverings are required under EO61, including personal care and personal grooming facilities, individuals who have a medical condition that prevents them from wearing a face covering are not permitted to give or receive services.

At House of Mercy, we *require* face coverings inside our thrift store and food pantry *without exception*. If you are a food pantry client in need of services, give us a call at 703.659.1636 prior to your visit and we can arrange for you to receive assistance at our Food Pantry receiving door without the need to come inside.

Thank you for your understanding as we strive to keep our employees, volunteers, clients and customers safe.